



Mikes
Electric

Newsletter



Homestead Inn Construction – Banff, Alta. (2019)

NAVIGATING COVID-19

3 Business & Service Protocol Updates

We list our business and service option adjustments as we strive to keep our community, customers, and associates safe during this unprecedented situation.

4 Powering the Community

During these turbulent times, the Mikes Electric team pledges their dedication to their home Bow Valley community, after over 30 years of service.



Our Lady of the Rockies – Canmore, Alta. (2019)

2 Safety Solutions

A forward note from Mikes Electric General Manager, Marc Green, to address the current and evolving coronavirus pandemic.

MIKES ELECTRIC



Est. 1987

Banff, AB. 403.762.2871

mikeselectric.ca

@mebanff

NAVIGATING COVID-19

Mikes Electric Business & Service Protocol Updates

– Keeping Our Community, Customers, and Associates Safe –

Dear Valued Customer,

At Mikes Electric, the health and safety of our team, clients, and community remain top priorities, and we will continue to be actively responsive as coronavirus (COVID-19) brings regular news developments for our business, for Canada, and for the globe.

We have been closely monitoring the COVID-19 situation, and with a decision based on guidelines from the Government of Canada, and World Health Organization (WHO), we will be implementing new business and service protocols effective immediately.

At this time, Mikes Electric is OPEN for business, but please note that we will be operating under new guidelines, with some notable adjustments to our procedures to

help better serve our customers, and ensure we keep them safe.

We appreciate your understanding of our decision to implement precautionary measures, safeguards, and protocols during this global time of concern.

Mikes Electric will remain proactive as this dynamic situation evolves, and we continue to pledge our dedication of service to our beloved Bow Valley community during this time of need.

Our team recognizes the important position and essential service role that we play in our community, and we will continue to help light the way during these dark times. The ultimate goal during these times of uncertainty is to ensure

the well-being of our colleagues, clients, families, and community.

It is our collective duty to stand together, and work toward a solution for a promising tomorrow for us all.

Be safe. Spread the word.
Help flatten the curve.

Thank you for choosing Mikes Electric – We greatly value your continued support.

Sincerely,

**Marc Green,
General Manager (GM),
Mikes Electric.**

Marc Green

As the COVID-19 situation evolves,
please visit our website for ongoing news and business developments:
www.mikeselectric.ca

For all inquiries and concerns specific to COVID-19,
please contact Marc Green from Mikes Electric, directly:

- Email: marcg@mikeselectric.ca
- Cell: (403) 996 - 1511



Mikes Electric Service Options

– Notable Changes –

Accessibility

Mon – Fri (8am to 5pm):

Please be advised that to ensure social distancing, only Mikes Electric personnel and associates will have access to our Banff, Alberta shop and office.

At this time, our customer service department will not be accepting walk-ins, however, all customers may still place orders using our convenient alternatives.

Our sales and service team will still be available by phone, text, or email. Inquire today about our options for pick-up and delivery!

Email: info@mikeselectric.ca,
Phone: (403) 762 – 2871

Payment Options

Mon – Fri (8am to 5pm):

To keep cleanliness at the front of mind, Mikes Electric will no longer be accepting cash payments of any kind at this time.

- Please note our alternative payment options available:

For Account Customers:

- Cheque payments via Canada Post
- EFT / Wire payments

Deliveries

Mon – Fri (8am to 5pm):

Delivery address:

Bay 7, 102 Jay St.
Banff, AB, Canada
T1L 1B6

*** Deliveries will be processed as usual ***

Please be advised that our doors are not locked, but as per new protocol:

- Drop off all deliveries outside front door
- Call us at (403) 762 – 2871 to notify us of the delivery

Picking Up Your Order

Mon – Fri (8am to 5pm):

- Please call head at, (403) 762 – 2871
- We will have your order ready for you upon arrival.

Sales

Mon – Fri (8am to 5pm):

We would be pleased to place your order!

Call ahead: (403) 762-2871,
or, email us: info@mikeselectric.ca

Service Calls

With concern to the guidelines in place by the Government of Canada and the World Health Organization (WHO), our first priority is the health and safety of our technicians and customers, and now more than ever, it is our duty to assess all situational risks.

At this time, we will do our very best to accommodate service calls, but please be informed that our staff may inquire to screen whether there are any health and safety hazards before we will permit technicians to enter any facility.

Thank you for understanding.

Mikes Electric wishes you, and your loved ones, all the best in safety and health during these unprecedented circumstances.





Mikes Electric – COVID-19 Update

Mikes Electric to maintain Bow Valley electrical services amid COVID-19 concerns

Valued Bow Valley Community,

As the coronavirus (COVID-19) pandemic unfolds, the Mikes Electric team is dedicated to serving the Bow Valley community, with safety, reliability, and continuity among our highest priorities.

In response to a March 17 news release by the Town of Banff (via Banff.ca) – that declared a Local State of Emergency in support of the Province of Alberta's efforts to limit the spread of COVID-19 – Mikes Electric would like to further reassure the community we serve, that during these turbulent times, they will continue to receive essential utility services (water, sewer, electrical).

Mikes Electric is committed to serving the local community, and we will continue to closely monitor the COVID-19 government guidelines that have been set out by the Public Health Agency of Canada, so we are able to ensure that the critical societal role of the electrical industry remains uninterrupted.

As Banff and the Bow Valley's most trusted electrical service, Mikes Electric pledges to power our treasured community through this global time of unease, so we are able to stay well-connected, albeit from a distance for now.

To stay up to date with us on the latest and ongoing news concerning any changes that may affect you or your business, please visit:

www.mikeselectric.ca/health-safety-environment

For all inquiries, please contact us at:

(403) 762-2871 or info@mikeselectric.ca.

We wish you all the best in safety, and health.

Thank you for choosing Mikes Electric.

– M.E. Team.

PARTNERS

Marc Green

Jeff Carlson

Heather Myers

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mikeselectric.ca

@mebanff

Stay up to date with our latest business & news developments:

- **www.mikeselectric.ca**
- **@mebanff** (on Facebook, Instagram, & Twitter)

Contact us:

- **info@mikeselectric.ca**
- **(403) 762 - 2871**

We look forward to serving you in the future.



Mikes Electric – Banff Electrical Services

“ At your service in the Bow Valley since 1987 ”

www.mikeselectric.ca • (403) 762-2871 • info@mikeselectric.ca